2015 Supervisor Excellence Webinar Series

A series of topics designed to provide supervisors and managers with enhanced skills to improve workplace morale, employee motivation and staff productivity.

Creating a Culture of Improved Employee Engagement
This dynamic presentation provides several practical strategies that supervisors can utilize in their day-to-day management approach to improve employee engagement and motivation. The session will discuss methods for identifying the needs and interests of staff, and techniques for getting them to buy into and work towards the accomplishment of organizational goals.

When:
Thursday, February 19th, Noon – 1:00 PM CT *Register:* https://attendee.gotowebinar.com/register/7193058208599524609
Friday, February 20th, Noon – 1:00 PM CT *Register:* https://attendee.gotowebinar.com/register/1208195416777702145

Successful Approaches to Difficult Employee Conversations
In today's stressful world, supervisors find themselves having many rushed, ineffective conversations that compromise the quality of their relationships with their employees. This timely presentation covers choosing the best times to engage in difficult discussions, the right mindsets to embrace in preparation, and communication techniques that ensure better outcomes.

When:
Thursday, May 21st, Noon – 1:00 PM CT *Register:* https://attendee.gotowebinar.com/register/524267298465216002
Friday, May 22nd, Noon – 1:00 PM CT *Register:* https://attendee.gotowebinar.com/register/7811577479690181890

Handling the Pressure of Being a Supervisor
The challenges faced by organizations in the 21st century place constant personal and professional demands on supervisors and managers trying to succeed in the workplace. This practical seminar will empower leaders to better manage their perceptions of what confronts them, develop healthier self-talk, avoid over-reacting to situations, and reduce self-defeating behaviors.

When:
Thursday, August 20th, Noon – 1:00 PM CT *Register:* https://attendee.gotowebinar.com/register/4283667978133993473
Friday, August 21st, Noon – 1:00 PM CT *Register:* https://attendee.gotowebinar.com/register/712571858861776129

Building a Culture of Respect- The Keys to Creating a Collaborative & Effective Work Team
This important session focuses on building awareness in managers of the attitudes, emotions, behaviors, etc. that create barriers to a respectful workplace culture, while providing self-management and interpersonal skills training that will lead to more openness, effective communication, greater collaboration, and better resolution of differences at the office.

When:
Thursday, November 19th, Noon – 1:00 PM CT *Register:* https://attendee.gotowebinar.com/register/5214412267628111618
Friday, November 20th, Noon – 1:00 PM CT *Register:* https://attendee.gotowebinar.com/register/3739762665617811458

About the Presenter
Greg Brannan from Deer Oaks EAP Services specializes in providing practical training for supervisors and managers. He has worked with such agencies as the Federal Railroad Administration, the State of New Jersey, the National Association of State Personnel Executives (NASPE), the State & Local Government Benefits Association (SALGBA), and various municipalities, school districts, and private companies.

Greg was trained in speech communications and counseling, and has over 12 years of experience in management, leading teams up to 50 employees.

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